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**Duke, Daphne**

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**From:** Lisa Ford <LFord@JamesonTools.com>  
**Sent:** Wednesday, March 30, 2022 5:35 PM  
**To:** PSC\_Contact  
**Subject:** [External] Scotland Yard MHP  
**Attachments:** SY.jpg

Hello,

Please see the attached from Scotlandyard MPH, INC

Thank you,

Lisa Ford for Eddie Ford

SCOTLAND YARD MHP, INC  
 133 HEATHERLOCK DR.  
 CLOVER, S.C. 29710  
 704-678-7155 (cell)  
 704-678-6662 (alt)

Scotland Yard MHP has no electronic copy of customer data. All data is in a paper copy locked in a filing cabinet and contains only name, address, phone number if provided, and billing address if different from service address. When a customer sells the property the information is shredded.

#### 103-823.2 Protection of Customer Data

##### Section H. Public Utility Guidelines

- (a) Customer Notice and Awareness  
Scotland Yard MHP is in process of mailing this letter to all customers with next water bill.
- (b) Customer Choice and Consent-  
Scotland Yard MHP does not share any customer information with a third party.
- (c) Customer Data Access-  
Any customer needing access to any and all of their data can call and request a copy at any time.
- (d) Data Quality and Security procedures and Measures-  
If a customer moves or requests cancellation of service, all paperwork associated with that customer is shredded on the date the account is closed.
- (e) Public Utility Accountability and Auditing-  
Scotland Yard MHP does not share any data with a third party!
- (f) Frequency of Notice to Customers-  
Going forward Scotland Yard MHP will mail a copy of this letter semi-annually to customers.
- (g) Due Diligence Exercised By Utility When Sharing Customer Data With Third Parties-  
Scotland Yard MHP does not share any data with third parties!

If you have any questions regarding these policies, call us at 704-678-7155.

Thank you,

Scotland Yard MHP, Inc.